



Spalding Parish Church of England Day School

29th January 2024

Dear Parent/Carer,

Responding to Concerns

Throughout the academic year relationships with pupils and ensuring they are happy and safe in school is always high on our agenda. The same is true regarding our communication with and relationships with parents and carers. We know that this is true for our parent/carer body and would like to thank parents and carers for their support over the academic year so far.

We do know there are sometimes worries or concerns around school. If you do have any worries, or if there is something you need to share as it may impact your child's day then please speak to your child's class teacher. Similarly, members of the SLT are available on the site each morning and afternoon for parents/carers to speak to or emails can be sent to feedback@spaldingparish.laat.co.uk.

Whilst at times frustrations can run high please remember it is not appropriate for parents to be using abusive language towards or repeatedly challenging another parent, pupils in school or members of staff. This will not be tolerated either within or outside of the school community, particularly given the fact that the primary aim of all staff at SPCEDS is caring for and ensuring the safety of your child. Such incidents will be taken extremely seriously and may, in some instances, lead to a ban from the school site.

To support with this, ensure consistency approach across the Trust and to ensure parents/carers know how to get in touch easily please find below links to updated guidance for parents and carers:

[Expected Behaviour Poster for Schools](#)

[Raising a Concern Protocol](#)

[Parent/Carer Code of Conduct](#)

[Trust Harassment, Persistent and Vexatious Complaints Policy](#)

Thank you in anticipation of your continued support. I'm sure you will agree that only by working together can we ensure a safe, positive and happy environment for all our pupils.

Kind Regards,

A handwritten signature in black ink, appearing to read "Diane Mulley".

Diane Mulley
Head Teacher



LINCOLN ANGLICAN
ACADEMY TRUST
DIOCESE OF LINCOLN

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