

## Spalding Parish Church of England Day School

16th June 2020

Dear Parent/Carer,

## Year 6 Residential Visit to Caythorpe — June 2020

I am writing with regards to the planned Year 6 residential to Caythorpe Court scheduled for later this month. Having followed this up with Caythorpe again, we have now received an email from PGL. Please see below.

We hope this email finds you well.

As you are aware, the current advice from the UK Government means that you are unable to travel and this has unfortunately resulted in the cancellation of your booking. As such, we are now able to confirm the cancellation details for your booking.

Should you need any further information please get in touch with us at adventure.uk@pgl.co.uk

We thank you for your support in what has been the most uncertain of times for everyone and we look forward to welcoming your group to PGL again in the future.

This obviously means that this trip will not go ahead. We appreciate this is very disappointing for the children, particularly with them moving onto to new schools in September so no possibility to rearrange. However, given the current circumstances unfortunately there is no alternative at this point in time.

We are now in discussions with PGL with regards to refunds and when these will be received. It is likely that this will take some time with tour operators utilising fully their terms and conditions in terms of timings before refunding clients. Once we receive any refunds we will obviously refund each of you. If I could please ask that you do bear with us with regards to this, we will respond as quickly as we can but as stated previously, this will take time.

Thank you for your continued support. If you do have any questions please get in touch.

Kind Regards,

Diane Mulley Head Teacher



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